

LinX Essence Quick Start Guide – 10.14.0

1. Check the contents of your Total Recall VR package to ensure everything is included in the box (refer to the **Total Recall VR LinX Essence Quick Start Guide**, section **3.1 – Unpacking**). Detailed user guides and implementation manuals are provided on a CD included with each recorder.
2. Connect power to Total Recall VR and power it up.
3. Install the Remote Manager application on a PC (refer to the **Total Recall VR Remote Manager User Guide**, section **3.3 – Application Installation**).
4. Connect the PC and Total Recall VR (LAN 1 port) with the supplier LAN cross-over cable.
 - a. Configure the LAN port on the PC with IP address 192.168.1.99/24.
 - b. Start Remote Manager and configure a Total Recall VR connection with the following details:
 - IP Address: 192.168.1.100
 - Password: 0000
 - Description: My Total Recall VR
 - Base Port: 10010
 - c. Select **Set** to connect Remote Manager to Total Recall VR.
5. Navigate to the Configuration tab.
6. Set the system time, date and time zone. Please note that the call database must be empty to configure the time zone.
7. We recommend that you configure unique Administrator (full access) and User (restricted access) passwords for Total Recall VR.
8. Configure the VoIP packet collector to use the LAN 2 interface.
9. Connect the LAN 2 interface to a SPAN port of a network switch.
10. Optionally, activate automatic archiving.
11. Make a test call. Check that the live call appears on the Monitoring tab.
12. If you wish to connect Total Recall VR to your network, then re-configure the LAN 1 interface. **NOTE:** connect the PC that runs Remote Manager to your network as well and then connect to Total Recall VR using the IP address assigned to its LAN 1 interface.
13. For more detailed information on installation and operation, please consult the Total Recall VR guides available for download at <http://www.totalrecallvr.com/downloads>, or consult your local Total Recall VR distributor or reseller, or refer to the documentation on the resources CD included with your Total Recall VR.

For more information visit TOTAL RECALL VR on the Web at www.totalrecallvr.com All the trademarks are property of their respective owners.

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Prolancer Pty Ltd
2/34a Olive Street
Kingsgrove NSW 2208
Australia
Tel: +61 2 8060 3311

Software and documentation included on the CD that is supplied with your Total Recall VR:

- 1. Remote Manager Software**
Used to access Total Recall VR and archive media from your PC.
- 2. Record on Demand (RoD) Client Software**
Used to control recording and add notes to recordings on individual extension from your PC.
- 3. Supervisor Client Software**
Used to manually control recording and add notes to recordings from your PC.
- 4. User Guides**
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Quick Start Guide

32 Pages

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Overview Guide

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11. Remote Manager Interface Application

Remote Manager User Guide

174 Pages

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RoD Client User Guide

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Supervisor Client User Guide

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SNMP Agent User Guide

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