

1. EUROPEAN MODEL

The equipment (Total Recall VR) has been approved in accordance with Council Decision 98/482/EC for pan-European single terminal connection to the public switched telephone network (PSTN). However, due to differences between the individual PSTNs provided in different countries, the approval does not, of itself, give an unconditional assurance of successful operation on every PSTN network termination point.

In the event of problems, you should contact your equipment supplier in the first instance.

This device is designed to work on any network. This device is not dependent on physical and software switch settings. If this device is to be used outside of your area or different network, contact your vendor.

This device complies with Class A of EN55022: 1995 incl. Amendments 1 & 2.

Warning

This is a Class A product. In a domestic environment this product may cause radio interference, in which case the user may be required to take adequate measures.

2. NEW ZEALAND MODEL

This device (Total Recall VR) complies with Class A of AS/NZS3548:1995, incl. Amendments 1 & 2.

Warning

This is a Class A product. In a domestic environment this product may cause radio interference, in which case the user may be required to take adequate measures.

8.1.8 Call logging (automatic set-up).

(b) "The call log incorporated in this equipment does not record all answered calls. The call log, therefore, may not agree with the Telecom account which may include calls not shown on the log."

8.5 Recording functions.

(c) "All persons using this device for recording telephone conversations shall comply with New Zealand law. This requires that at least one party to the conversation is to be aware that it is being recorded. In addition, the Principles enumerated in the Privacy Act 1993 shall be complied with in respect to the nature of the personal information collected, the purpose for its collection, how it is used and what is disclosed to any other party."

3. USA MODEL

FCC Rules, Part 15

Total Recall VR (model numbers: Amos 1 Desktop, Amos 1 Rack and TR Max) *has* been tested and complies with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. Operation is subject to the following conditions:

1. This device may not cause harmful interference; and
2. This device must accept any interference received, including interference that may cause undesired operation.

CHANGES OR MODIFICATIONS NOT EXPRESSLY APPROVED BY **Prolancer Pty Ltd** COULD VOID THE USER'S AUTHORITY TO OPERATE THE EQUIPMENT.

1. **FCC Part 68 Registration**

Total Recall *complies* with FCC Rules, Part 68, and the requirements adopted by ACTA. On this equipment is a label that contains, among other information, the FCC Part 68 registration number. If requested, this number must be provided to the telephone company.

2. **REN**

The ringer equivalence number (REN) is used to determine the quality of devices, which may be connected to the telephone line. Excessive RENs on the telephone line may result in the devices not ringing in response to an incoming call. In most, but not all, areas the sum of RENs should not exceed five (5.0). To be certain of the number of devices that may be connected to a line, as determined by the total RENs, contact the local telephone company.

NOTE: RENs are associated with loop-start and ground-start ports. It is not used for E&M and digital ports. The REN assigned to **Total Recall** is 1.5B. If requested, this information must be given to the telephone company.

3. **Service**

In the event of equipment malfunction, all repairs should be performed by **Prolancer Pty Ltd** or an authorized agent. It is the responsibility of users requiring service to report the need for service to **Prolancer Pty Ltd** or to one of our authorised agents. Service can be facilitated through our Factory office at:

Prolancer Pty Ltd
Unit 6, 7 Millennium Court
Silverwater, NSW 2128, Australia
Email: trvr@prolancer.com.au

The telephone company can ask you to disconnect the equipment from the network until the problem is corrected or until you are sure that the equipment is not malfunctioning.

4. **Facility Interface Information**

In order to connect registered terminal equipment to the telephone company lines, the terminal equipment must utilize an FCC registered jack. Standardised jacks are used for this equipment. The following table contains Facility Interface Code (FIC), Ringer Equivalence Number (REN), Service Order Code (SOC) and network jack information for the equipment.

Port Identifier	FIC	REN	Network Jack
Line 1 to 72	N/A	1.5B	RJ11C
Link 1 to 4	N/A	N/A	RJ48C

The **Total Recall VR interface** connects to the Public Switched Telephone Network through a FCC registered NCTE that specifies the type of network jack to be used.

5. **Disruption to the Network**

If the **Total Recall VR** *disrupts* the telephone network, the telephone company can discontinue your service temporarily. If possible, the telephone company will notify you in advance. If advance notice is not practical, they will notify you as soon as possible. You are also informed of your right to file a complaint with the FCC.

6. **Telephone Company Facility Changes**

The telephone company can make changes in its facilities, equipment, operations, or procedures that can affect the operation of your equipment. If they do, you should be notified in advance so you have an opportunity to maintain uninterrupted telephone service.

7. **Electrical Safety Advisory**

While **Total Recall VR** is fully compliant with FCC rules and regulations, it is recommended that an alternating current (AC) surge arrester of the form and capability suitable for the model purchased be installed in the AC outlet to which the **Prolancer Pty Ltd** products are connected. Consult with your distributor as to the surge protector requirements for your equipment.

Notes:

- a)** *If a ruling is required on the legality of recording in your country, please seek legal advice.*
- b)** *This product must not be used for illegal or unauthorised recording purposes.*