



# TOTAL RECALL MAX

## Desktop



When your business depends on  
**CALL RECORDING**  
 YOU NEED TOTAL RECALL MAX



### Benefits

- ☑ **Affordable** – best cost per channel ratio without compromise on features.
- ☑ **Reliable** – stable operating platform with built-in redundancy.
- ☑ **Secure** – tamper proof recording format and role based access control.
- ☑ **Hybrid** – records VoIP and/or ISDN calls.
- ☑ **Accessible** – remote access and control software included.
- ☑ **Powerful** – comprehensive recording, search, monitoring and playback capability.
- ☑ **Flexible** – single license key for different channel types, in any combination.

### Key Features

- ☑ VoIP and ISDN call recording.
- ☑ Wide range of recording options.
- ☑ Standalone or part of a network.
- ☑ Onboard storage for up to 60,000 hours / 350,000 calls
- ☑ Secure and tamper proof recording format.
- ☑ Advanced audio compression.
- ☑ One-click real-time call monitoring.
- ☑ Feature rich player.
- ☑ Comprehensive search capability.
- ☑ Network, DVD/CD and optional Blu-Ray archiving.
- ☑ Stable UNIX platform.
- ☑ Remote access and management software.

## Telephony

- SIP (RFC3261, RFC2976, RFC2833), H.323 (ITU-T H.323, ITU-T H.225, ITU-T H.245), SDP (RFC3264), RTP (RFC 3550)
- ISDN PRI (ITU-T Q.931, National ISDN 1 & 2, Nortel DMS 100, AT&T 4ESS, Lucent 5ESS, Euro ISDN)

## Voice Processing

- PCM (ITU-T G.711a and G.711mu law)
- SPEEX (3:1)
- WAV (16 bit, 8KHz) & MP3 export

## Channel Capacity

- 60 simultaneous VoIP sessions
- 60 simultaneous ISDN calls
- Up to 60 VoIP sessions and/or ISDN calls in any combination in hybrid mode

## Onboard Storage

- Mirrored SATA hard drive storage, up to 60,000 hours / 350,000 individual records

## Recording Trigger

- ISDN D channel
- VoIP session

## Monitoring

- Real-time continuous monitoring via Remote Manager software

## Replay

- Replay via Remote Manager software
- Start, stop, fast-forward, rewind and pause control

## Archive Media

- CD-R (aprox 180 hours per CD), DVD+RW (aprox 1000 hours per DVD)
- Network Attached Storage: TCP/IP, NFS v2/3, CIFS/SMB (250,000 records per archive, up to maximum hard disk capacity at destination)
- Optional Blu-Ray archive device (aprox 6000 hours per BD-RE)

## Client Software

- Total Recall Max Remote Manager for Windows 2000/XP/Vista32/Vista64/7

## Networking

- Two 100/1000Mb Ethernet ports
- Single RS232 port (for modem connection)
- Network time synchronization via NTP
- Alarms via SNMP
- Optional TCP/IP SMDR interface (multiple vendors supported)

## System

- Dimensions: 160(H) x 420(W) x 420(D) mm
- Weight: 10Kg
- Single auto-sensing 300W PSU

For more information visit TOTAL RECALL on the Web at [www.totalrecallvr.com](http://www.totalrecallvr.com)

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