



# TOTAL RECALL

## Desktop



When your business depends on  
**CALL RECORDING**  
 YOU NEED TOTAL RECALL



### Benefits

- ☑ **Affordable** – best cost per channel ratio without compromise on features.
- ☑ **Reliable** – stable operating platform with built-in redundancy.
- ☑ **Secure** – tamper proof recording format and role based access control.
- ☑ **Accessible** – remote access and control software included.
- ☑ **Powerful** – comprehensive recording, search, monitoring and playback capability.

### Key Features

- ☑ Analog call recording.
- ☑ VoIP call Recording.
- ☑ Standalone or part of a network.
- ☑ Onboard storage for your most recent 60,000 hours / 350,000 calls.
- ☑ Secure and tamper proof recording format.
- ☑ One-click real-time call monitoring.
- ☑ Comprehensive search capability.
- ☑ DVD, CD or optional Blu-Ray archiving.
- ☑ Stable UNIX platform.
- ☑ Secure remote access and management software included at no extra charge.

## Telephony

- Analog 2-wire POTS, FSKR, DTMF
- SIP (RFC3261, RFC2976, RFC2833), H.323 (ITU-T H.323, ITU-T H.225, ITU-T H.245), SDP (RFC3264), RTP (RFC 3550)

## Voice Processing

- PCM (ITU-T G.711a and G.711mu law)
- SPEEX (3:1) & HQVQ (8:1) compression
- WAV (16 bit, 8KHz) & MP3 export

## Channel Capacity

- 24 simultaneous Analog recording channels
- 8 simultaneous VoIP recording channels
- 8 simultaneous VoIP recording channels, combined with 8 Analog recording channels

## Storage Capacity

- Internal SATA Hard Drive storage for up to 60,000 hours / 350,000 calls at 16 kbps HQVQ compression

## Recording Trigger

- On-demand (via software control or DTMF sequence)
- Off-Hook (voltage detection) – 6 Levels
- VOX (noise detection) – 6 Levels

## Monitoring

- Real-time monitoring via on-board speaker
- Real-time monitoring via Remote Manager software

## Replay

- Replay via on-board speaker

- Replay via Remote Manager software
- Start, stop, fast-forward, rewind and pause control
- Single press 'Quick Recall' function to replay recent calls

## Archive Media

- CD-R (aprox 180 hours per CD), DVD+RW (aprox 1,000 hours per DVD)
- Optional Blu-Ray (aprox 6,000 hours per BD-RE)

## Client Software

- Total Recall Remote Manager for Windows 2000/XP/Vista/7

## Networking

- One 100Mb Ethernet port
- Single RS232 port (for modem connection)
- Network time synchronization via NTP

## System

- Weight: 6Kg
- Dimensions: 170(H) x 370(W) x 365(D) mm
- Single auto-sensing 180W PSU
- Maximum power draw 80W

For more information visit TOTAL RECALL on the Web at [www.totalrecallvr.com](http://www.totalrecallvr.com)

All the trademarks are property of their respective owners.

Copyright © 2011 Comsec TR Pty Ltd. All rights reserved. The information in this publication is subject to change without notice. Comsec TR Pty Ltd assumes no responsibility for any errors that may appear in this publication.

### **In Australia:**

Comsec TR Pty Ltd  
5/ 7 Millennium Court  
Silverwater NSW 2128  
Australia

Tel: +61 2 9748 2304

[sales@totalrecallvr.com](mailto:sales@totalrecallvr.com)

