



TOTAL RECALL

Desktop



When your business depends on
CALL RECORDING
YOU NEED TOTAL RECALL



Benefits

- ☑ **Affordable** – best cost per channel ratio without compromise on features.
- ☑ **Reliable** – stable operating platform with built-in redundancy.
- ☑ **Secure** – tamper proof recording format and role based access control.
- ☑ **Accessible** – remote access and control software included.
- ☑ **Powerful** – comprehensive recording, search, monitoring and playback capability.

Key Features

- ☑ Analog call recording.
- ☑ Broadcast audio recording.
- ☑ Standalone or part of a network.
- ☑ 60,000 channel hours recording capacity
- ☑ Secure and tamper proof recording format.
- ☑ Advanced audio compression.
- ☑ One-click real-time call monitoring.
- ☑ Feature rich player.
- ☑ Comprehensive search capability.
- ☑ Network & DVD/CD archiving.
- ☑ Stable UNIX platform.
- ☑ Remote access and management software.

Telephony

- Analog 2-wire POTS, FSKR, DTMF

Voice Processing

- HQVQ (8:1) compression
- WAV (16 bit, 8KHz) & MP3 export

Channel Capacity

- 16 simultaneous Analog recording channels

Storage Capacity

- Internal 250GB IDE Hard Drive storage up to 60,000 channel hours at 16 kbps HQVQ compression, maximum 500,000 records

Recording Trigger

- 24 hour continuous
- On-demand (via DTMF sequence)
- Off-Hook
- VOX (6 different levels)

Monitoring

- Real-time monitoring via on-board speaker
- Real-time monitoring via Remote Manager software

Replay

- Replay via on-board speaker
- Replay via Remote Manager software
- Start, stop, fast-forward, rewind and pause control

Archive Media

- CD-R (aprox 180 hours per CD), DVD+RW (aprox 1000 hours per DVD)

- Network Attached Storage: NFS v2/3, CIFS/SMB (250,000 records per archive, up to maximum hard disk capacity)

Client Software

- Total Recall Remote Manager for Windows 2000/XP/Vista

Networking

- One 100Mb Ethernet port
- Single RS232 port (for modem connection)
- Network time synchronization via NTP
- Alarms via SNMP
- TCP/IP CDR interface (optional)

System

- Weight: 6Kg
- Dimensions: 170(H) x 370(W) x 365(D) mm
- Single auto-sensing 90-260 VAC, 50-60 Hz PSU
- 0°C - 60°C operating temperature
- 0°C - 60°C storage temperature
- 5% - 90% non-condensing humidity

For more information visit TOTAL RECALL on the Web at www.totalrecallvr.com

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