



TOTAL RECALL

Voice Loggers



Product Description

In an increasingly litigious, results-driven and security conscious world, all industries and management levels can benefit from the protection of recording phone and radio communications, and create value through the quality analysis that call monitoring provides. **Are you getting the benefits?**

Total Recall is the professional, self-contained, fully featured and cost-effective voice logging solution. Offering secure recording, storage and playback of telephone, radio, VoIP, or any other audio signal, over 60,000 hours (350,000 calls) can be stored on an internal database for instant retrieval and playback.

Available in four different hardware platforms, **Total Recall** provides businesses with a practical and streamlined security and training tool by recording information such as telephone numbers

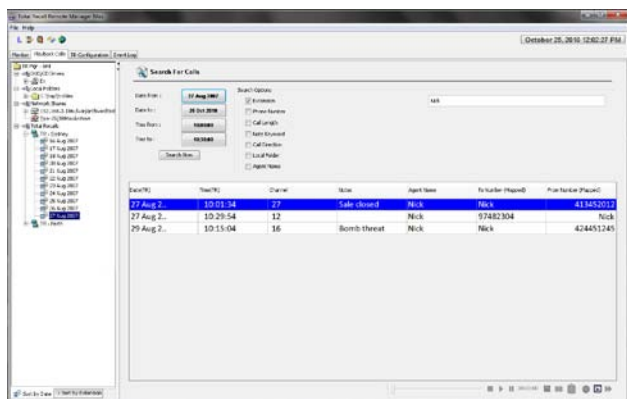
of incoming and outgoing calls, together with a time/date stamp, the duration of the call and reference to the specific channel number. All these 'fields' can be used to search and retrieve calls from the database, meaning that locating the exact call you want is now effortless!

Calls on the **Total Recall** database can be replayed via the built-in colour LCD control panel, while the 'Live Monitoring' function enables the real-time monitoring of calls on selected channels, providing administrators with instantaneous security and quality information. Calls may be automatically archived to a built-in DVD/CD drive, or to a separate hard drive on your network¹, or to optional high-capacity Blu-Ray® storage.

¹ Optional feature on some systems

Remote Manager is our Windows® PC software, supplied at no cost with every Total Recall. It provides greater value to users by giving easy and secure integration, control and management of your voice recording requirements using your current PC and LAN/WAN/VPN or Dialup interface. **Remote Manager** gives you the flexibility to search and monitor calls on **Total Recall**, configure unit settings, and expand your voice recording capability to multiple recorders on multiple sites.

To ensure the security of your information, Remote Manager offers two levels of access. The Administrator level allows full access to your **Total Recall** system, while User level admission allows for limited monitoring, search and playback access, as defined by the Administrator.



In addition to this, **Remote Manager** can be configured to give users monitoring and search access to select channels only, usually their own extension or those of their subordinates. Access to monitoring, search/playback and system configuration functions is also configurable on a per-user basis. This provides management with an extra level of security and privacy, whilst giving users the opportunity to access the benefits that recording provides.

The scalability of **Total Recall** means that there are limitless possibilities for connecting users and recorders, providing your business with a streamlined solution that matches your security and training requirements.

Available Products

Total Recall MAX Rack



60 VoIP channels, or 60 PRI ISDN channels, in combination with up to 60 analogue/radio channels. Hot-swappable, Dual HDD storage and power supplies. Network archiving standard.

Total Recall Classic Rack



72 analogue/radio channels; 8 VoIP channels combined with 8 analogue/radio channels. Optional hot-swappable dual PSUs, and network archiving support.

Total Recall Classic Desktop



24 analogue/radio channels; 8 VoIP channels combined with 8 analogue/radio channels.

Total Recall MAX Desktop



60 VoIP and/or PRI ISDN Channels. Dual mirrored HDD storage. Convenient PC-based operation, configuration and management.

For more information visit TOTAL RECALL on the Web at www.totalrecallvr.com
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