



# Rack: System Options



Blu-Ray Archiving



Network Archiving



Call Detail Record Interface



SNMP Alarm Interface

## **Blu-Ray Archive Device**

Users with a requirement for high-capacity, portable archive media can utilise the latest Blu-Ray technology in their Total Recall system. Archive up to 6000 hours of call recordings per BD-RE disc.

Blu-Ray archiving may be used in conjunction with our TCP/IP network archiving option if required (see below).

## **Network Archiving**

Archive calls via your existing TCP/IP network to a dedicated NAS or other network storage location. Network archiving offers greater speed for users with high call volumes, as well as superior security and longevity compared to CD/DVD archiving. In terms of \$/GB of storage, network archiving is the most cost effective storage option for your Total Recall system.

Total Recall can archive via LAN/WAN/VPN to both Windows™ and Linux systems. 250,000 call records may be archived at any one time, however the total storage capacity is only limited by the capacity of your destination archiving system.

All software options can be easily enabled via a simple license key. Your Blu-Ray archive device may be optioned from the factory, or ordered as an upgrade after installation. Contact your dealer today or visit [www.totalrecallvr.com](http://www.totalrecallvr.com) for more information.

## **Station Messaging Detail Record (SMDR) Integration**

Compatible PaBX systems can transmit extension-side information to a trunk-side Total Recall via a TCP/IP connection, recording more call information for improved call searching, security and accountability.

We can support SMDR integration for many popular PaBX systems, including Avaya IP Office™, and if we don't have a filter for your particular PaBX model you can send us the information we need to create one with a few simple clicks via Remote Manager, our easy-to-use PC software client.

Contact us via [sales@totalrecallvr.com](mailto:sales@totalrecallvr.com) for more information on the systems compatible with Total Recall's SMDR interface.

## **SNMP Alarm Integration**

Total Recall can generate messages about system activities, failures or potential problems, and direct them to a standard SNMP monitoring software package. SNMP alarms provide an easy and centralised mechanism for ensuring that your Total Recall system is operating successfully, and for quickly identifying and responding to any problems that may arise.



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