

Development
Consulting
Sales
Support

Total Recall has over a decade's worth of experience in designing, manufacturing, installing and supporting voice logging systems. Sold and serviced in more than 65 countries via a worldwide reseller network, Total Recall has provided professional, cost effective call recording solutions for governments and enterprises large and small.

Our voice loggers are not limited to VoIP networks. We can record PRI ISDN, Analog and Radio communications as well as VoIP, leveraging our custom built hardware to combine all your recording needs into one system.

If you would like to find out more about our range of products and services, please visit us on the web at www.totalrecallvr.com,

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System Specifications

Interfaces: SIP (RFC3261, RFC2976, RFC2833), H.323 (ITU-T H.323, ITU-T H.225, ITU-T H.245), SDP (RFC3264), RTP (RFC3550).

DTMF: SIP Info (RFC2976), RTP Telephony Event (RFC2833).

Media: RTP Protocol as per RFC3550. Dual Jitter Buffer.

Codecs: G.711a, G.711u. Codec change mid-session supported.

Operational Requirements: Silence Suppression must be disabled. Media Encryption must be disabled. Signalling Encryption must be disabled.

Onboard Operating System: Linux (CentOS 5.2).

PC Client Software: Remote Manager Max (Windows 2000/XP/Vista/7 compatible). Supplied free-of-charge and license-free.

Hardware Specifications

Processor: Intel Core 2 Duo.

Display and Controls:

TR Max Rack

130mm x 97mm TFT LCD, with customised keypad. Tilting control panel allows for installation at any height in a communications rack.

TR Max Desktop

All configuration, monitoring, search and management functions are carried out on your TCP/IP networked PC, via Remote Manager client software.

Onboard Storage: Mirrored SATA hard drive storage, hot-swappable on TR Max Rack. Store your most recent 60,000 hours or 350,000 calls onboard.

Archive Drive: Sony CD/DVD drive, or optional Blu-Ray archive drive. TCP/IP Network Archiving to Windows or Unix systems via NFS v2/3 or CIFS/SMB.

Power:

TR Max Rack

320+320W Hot-Swap Power Supplies

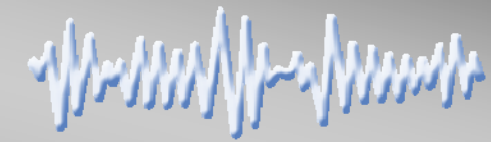
TR Max Desktop

Single 300W Power Supply

Network/VoIP Interface: 2 x 8P8C RJ45 Network Ports

SMDR Interface (Optional): TCP/IP

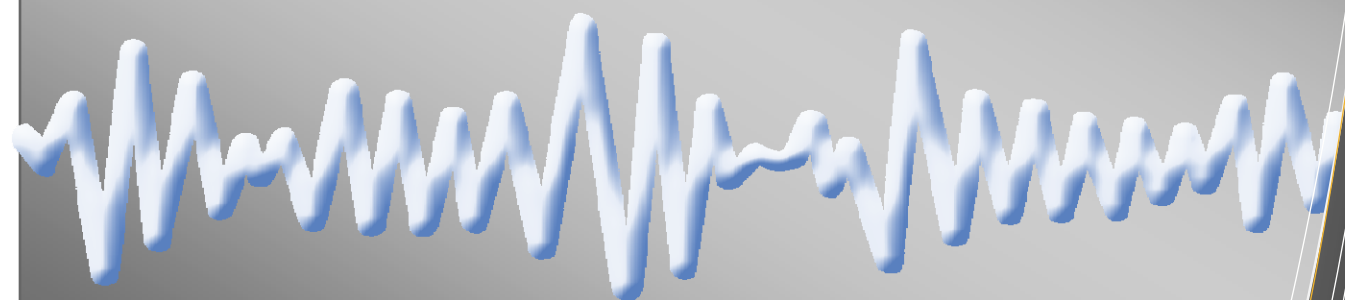
Total Recall



Voice Loggers



Recording VoIP





THE TOTAL RECALL DIFFERENCE:

- PURPOSE BUILT FOR MAXIMUM UPTIME
- INTUATIVE LAYOUT FOR MINIMAL TRAINING REQUIREMENTS AND TIME-EFFICIENT CALL SEARCH AND MONITORING
- SUPPORTS SIP, H.323, SDP AND RTP VOIP INTERFACES
- HYBRID RECORDING INTERFACES FOR MAXIMUM COST EFFICIENCY
- FULLY SCALEABLE – MANAGE ONE OR MULTIPLE UNITS WITH INCLUDED REMOTE MANAGER SOFTWARE
- MULTIPLE BACKUP AND HARDWARE REDUNDANCY FEATURES BUILT-IN
- REMOTE WINDOWS PC ACCESS
- SOFTWARE INCLUDED LICENSE FREE AT NO EXTRA CHARGE
- SPECIFICALLY DESIGNED LINUX-BASED SYSTEM SOFTWARE FOR COMPLETE RELIABILITY, SPEED AND SECURITY

The total solution to your voice logging needs

DEVELOPING INNOVATIVE VOICE LOGGING SOLUTIONS FOR GOVERNMENTS AND ENTERPRISES WORLDWIDE

In an increasingly security conscious, litigious and results driven world, telephone recording is vital to meeting your duty of care, management and legal requirements. Enterprises and governments worldwide are seeking professional, fully featured VoIP recording solutions that are both efficient to use and cost effective.

Total Recall has the total solution to your problem. Our Linux based VoIP recording servers offer the highest degree of reliability, flexibility and performance – providing all of the recording, archiving, search, monitoring and management tools that you need in an easy to use, turnkey package.

Total Recall has a VoIP recording solution for even the biggest and most complicated networks. For example, our Traffic Collector accessory can forward a maximum of 180 simultaneous SIP or H.323 calls to as many as 4 Total Recall systems, providing a simplified and cost effective solution for large, complicated or multi-site VoIP recording applications.

Take advantage of the built-in control panel on Total Recall Max – Rack, or alternatively you can manage, search, monitor and archive your calls via Remote Manager PC software – included at no extra charge with all Total Recall systems.

flexible VoIP recording solutions

Total Recall MAX - Rack

When the reliability of your call recording system is critical, Total Recall Max Rack provides the highest degree of hardware redundancy and data backup possibilities. With a built-in screen and keypad, Total Recall Max Rack is fully self-contained, and supports up to 60 simultaneous VoIP recordings per unit. Combine multiple units in a 'server bank' for virtually unlimited system channel capacity.

- Mirrored Hot-Swap Hard Drive data storage (accessed via the tilting front control panel)
- Dual Hot-Swap Power Supplies Included
- Backup calls to a network drive or dedicated NAS server (sold separately), or CD/DVD, or to an optional Blu-Ray drive.
- Supports up to 60 simultaneous VoIP calls, and can support hybrid VoIP/ISDN/Analog/Radio recording within one enclosure.



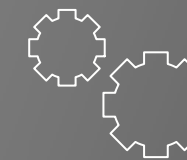
PROFESSIONAL, RELIABLE & EASY TO USE VOIP RECORDING SYSTEMS

Total Recall MAX - Desktop

Offering the lowest cost per VoIP recording channel, Total Recall Max Desktop is the compact and cost effective solution for VoIP call recording applications.

With all monitoring, search and management functions controlled via Remote Manager Windows PC software (included license free at no extra cost with your system), Total Recall Max Desktop leverages your existing IT infrastructure to provide a scalable, easy to use and cost effective VoIP recording solution.

- Mirrored Hard Drive storage for improved hardware redundancy
- Supports up to 60 simultaneous VoIP calls, and can support hybrid VoIP/ISDN recording within one enclosure.
- Backup calls to a network drive or dedicated NAS server (sold separately), or CD/DVD, or optionally to Blu-Ray.
- Ultra-quiet, cool running enclosure well suited to either front office or server room environments.



CUSTOMISED SOLUTIONS

Our call recording hardware and software is largely designed in-house, and we have a wealth of experience in custom-designing VoIP recording solutions for specific applications.

If you have a unique VoIP recording application be sure to contact us for an innovative and customized system!



SUPPORT AT EVERY STEP

From choosing the right system to installation support, maintenance, training and upgrading, our global team of experts is available around the clock to assist you with every aspect of your VoIP recording system. To contact us directly or to find your local reseller, visit totalrecallvr.com



FIND OUT MORE

Visit us at www.totalrecallvr.com to find out more about our call recording products and services. We have a vast range of information available to help you make informed decisions about your VoIP recording solution.